

Job Title: READY4Life Data Collection Specialist (DCS) Position: Independent Contractor Compensation: \$18 per hour Hours: Up to 20 hours monthly Updated: 3/8/2021

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Organization Description

Since 1974 the International Institute of Minnesota (IIM) has resettled 25,000 refugees in the Twin Cities and remains one of the largest sponsors of refugees statewide. Its immigration and citizenship services helped nearly 13,000 New Americans achieve U.S. citizenship since 2001. IIM's annual Festival of Nations fosters community and honors culture and traditions of 100 unique ethnic communities. From 2012 to 2018, IIM experienced exponential growth, establishing the organization as an expert in education and workforce development for immigrant and refugee communities. With more than 21 million refugees worldwide waiting to begin new lives, and an increasing workforce shortage in Minnesota, IIM's programs continue to be important abroad and in Minnesota.

Overview

The Relationships, Education, Advancement, and Development for Youth for Life (READY4Life) Case Manager will work as part of a national program at the local level that supports refugee and immigrant youth ages 14 to 24 through the provision of Relationship Enhancement® education, comprehensive case management, and support services that bolster positive socioemotional development and promote successful transitions to young adulthood. The program includes a Randomized-Controlled Trial impact evaluation in partnership with an outside evaluation team.

Duties and Responsibilities

- The DCS will provide on-site support and complete all data collection responsibilities.
- The DCS will be bilingual in English and in the language of an immigrant community in the Twin Cities, enhancing the access of participants to the evaluation process and reducing barriers that may present when gathering information to determine outcomes.
- The DCS will be available to IIM for evaluation and monitoring and will play a significant role in providing on-site support for the evaluation team.
- The DCS will be contracted to work for Educational Evaluators, Inc. (EEI) and will be provided training on the overall evaluation methodology, survey administration protocols, coding mechanisms, and data collection instruments.
- This individual will be responsible for all data collection activities such as electronic survey administration, survey collection, and coordination of data collection and survey administration dates.
- Upon administration and collection of completed electronic survey forms, the DCS will email completed surveys in password-protected zip folders to EEI offices off-site for processing and review, where the surveys will be stored on password-protected computers and kept secure, accessible only to EEI staff. EEI will develop survey administration and data collection monitoring reports to be used by DCSs to track survey administration dates for pre-surveys, post-surveys, and six (6) month follow-up surveys.

Requirements

- Cultural competency, experience working with refugee and immigrant populations
- Experience with data collection and/or program evaluation
- Ability to effectively interact with administrative and support staff
- Ability to be well organized and efficient with scheduling
- Competency with use of convertible tablets and portable technological devices
- Attention to detail that provides the ability to follow specific protocols
- Ability to effectively communicate with site participants
- Bilingual in English and Amharic, Oromo, Karen, Arabic, Somali, French, Spanish or another language of the program participants.
- The candidate must have dedication to the human rights of refugees, immigrants, asylum seekers and displaced people.
- Prior experience with social services provision, employment services or refugee resettlement is preferred.

Training Requirements

- Must complete a 3-hour, free online ethics training prior to working with participants.
- Complete additional training and job duties as identified by supervisor(s), program manager or Human Resources

Additional

- References and background check will be required at time of the final interview.
- This position will be employed by Educational Evaluators, Inc. (EEI) and provides hourly compensation. It does not offer any other benefits since this is an independent contractor position.
- While this position is employed through EEI, the DCS will report to the READY4Life Program Manager for on-going direction/support.

Physical Demands

- Use of manual dexterity, tactile, visual, and audio acuity.
- Use of repetitive motion, prolonged periods of sitting, and sustained visual and mental applications and demands.
- Occasional lifting (up to 25 pounds), bending, pulling, and carrying.

Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

To apply: Submit cover letter and resume to Tanya Battista via email (<u>tbattista@iimn.org</u>). *No phone calls or walk-ins please*. Position is open until filled.

Equal Employment Opportunity

International Institute of Minnesota is an equal opportunity employer.